workforce
SOFTWARE

WorkForce Experience

Connect Your Whole Organization: Every Employee, Every Day, and Everywhere Work Happens

Organizations that place a high priority on employee experience cultivate a resilient workforce that exhibits engagement, information-sharing, and a motivated drive to perform at their utmost potential. The act of constructing a comprehensive and enriching employee experience can be effectively accomplished through the implementation of a sophisticated and purpose-built workforce management solution. This is particularly advantageous in scenarios where numerous deskless or frontline workers find themselves distanced geographically from HQ, requiring an optimized approach to cater to their unique needs and circumstances.

Introducing WorkForce Experience — the only solution of its kind that connects the whole organization, providing easy access to communication and collaboration tools through the WorkForce Suite. Now, organizations can strengthen workplace bonds and provide meaningful engagement tools to employees wherever they work.
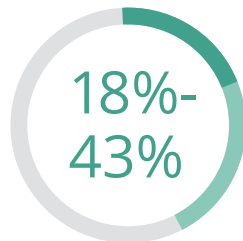
The Benefits of Employee Experience

Establishing a culture of active involvement poses challenges. It requires deliberate actions, significant resources, and consistent dedication spanning multiple years to cultivate an organization that thrives on engagement. However, the outcomes of such endeavors are immensely valuable. According to Gallup's latest meta-analysis on employee engagement, encompassing 112,312 business units, teams that ranked in the highest quartile in terms of engagement experienced the following noteworthy benefits compared with bottom-quartile teams:

23%
Higher Profitability

18%
Higher Productivity (Sales)

18%-43%
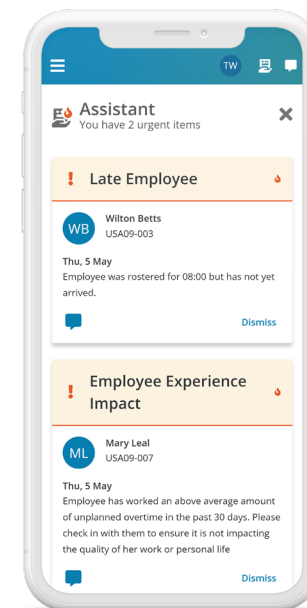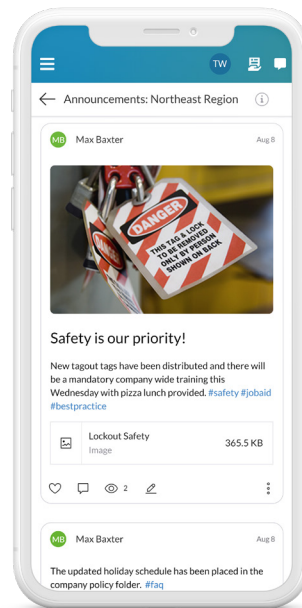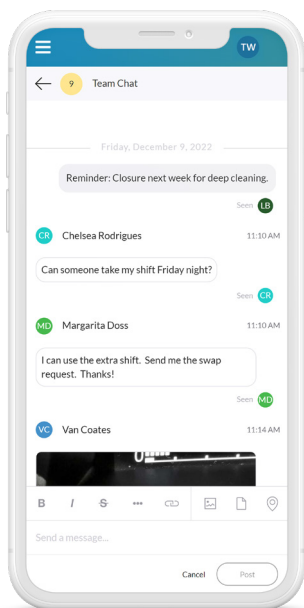Lower Turnover Across Varied Organizations

10%
Higher Customer Loyalty Engagement

"There's more of a connection between stores and the head office than there ever was before. People working in the stores feel like they have a voice and a platform to share their thoughts and be heard."

— Alice Millichamp, Retail Operations Manager at Kurt Geiger

Communications, Connections, and Access—All In the Palm of Your Hand

Simplified, Accessible Communications

Enable real-time communication and two-way conversations with direct messaging

Share and keep everyone up to date on important announcements, the latest news, and information

Give employees a place to collaborate, celebrate successes, and share best practices

Instant Access to Information

Store and share documents with automatic version control so every file is up to date and HQ-approved

Give 24/7 access to standard operating procedures, visual guidelines, checklists, and anything your team needs

Set permissions for who can see what so only relevant information is shown to each employee

Employee Sentiment Capture

Give employees a voice by asking how they're doing or request feedback with pulse surveys

Gather feedback based on workplace events, role-specific changes, or adjustments to how your organization operates

Reduce the time from feedback to action by making it easy for managers to act in the moment

Visit us at workforcesoftware.com and see how we can help you build lasting, positive, and productive experiences for your employees.

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